# WORLD CULTURAL HERITAGE MANAGEMENT PLANNING

about management plan structure and process

Katri Lisitzin



# MANAGING THE CITY IN ITS TERRITORY World Heritage Outstanding Universal Value in its wider context







Course on Management and Monitoring of World Heritage Sites

2018年度世界遗产监测培训班

# World Heritage management ?

What does UNESCO want from us?

Why do we need to add one more layer of protection?



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## A management plan is NOT

A conservation plan A community involvement plan A restoration and maintenance plan A business plan An interpretation plan A tourism / visitor management plan A disaster risk management plan

#### - BUT -

a plan that sets priorities and guides decision-making

### World Heritage and Sustainable Development

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Cultural Landscape of Honghe Hani Rice Terraces (China) @ Hani Terraces Administration of Honghe Prefecture / Li Kun

12

Socio-ecological systems and interrelations World Heritage Sustainable Development policy 2015

8. In applying a sustainable development perspective within the implementation of the World Heritage Convention, States Parties should also recognise the close links and interdependence of biological diversity and local cultures within the socio-ecological systems of many World Heritage properties. These have often developed over time through mutual adaptation between humans and the environment, interacting with and affecting one another in complex ways, and are fundamental components of the resilience of communities. This suggests that any policy aiming to achieve sustainable development will necessarily have to take into consideration the interrelationship of biological diversity with the local cultural context.

# Synergies between natural and cultural value assessments

What are Ecosystem services? Ecosystem services are the benefits human populati ecosystems, such as food and freshwater, raw mater natural processes including buffers against natural of nonmaterial contributions of ecosystems to human	ons derive from rials, regulation of lisasters and wellbeing.	Spatial and time issues Define appropriate boundaries to the study What are the impact zones? What are the likely direct and indirect and induced impacts Time frame of the project and seasonal issues Linear projects such as roads have special spatial and connectivity issues
Identify the stakehold General groups	ers for consultation Natural Heritage specific stakeholders	several impact zones: • Dam site – construction activities • Reservoir area – inundated • Transmission line route • Road access route • Watershed above the reservoir
<ul> <li>Beneficiaries of the project</li> <li>Affected people and communities</li> <li>General stakeholders</li> </ul>	<ul> <li>Local people – who use natural resources and have special knowledge</li> </ul>	<ul> <li>River upstream</li> <li>River downstream</li> <li>Some may be inside the protected area, some outside</li> <li>Dam/Fewer house</li> <li>Dam/Fewer house</li></ul>
<ul> <li>Future generations</li> </ul>	<ul> <li>Protected area managers and rangers</li> </ul>	
	<ul><li>Academic and research institutes</li><li>Conservation specialists</li></ul>	©iucn
	Eco-tourism operators	HIA Vigan workshop 2017

World Heritage property, buffer zone and setting

Property includes the Outstanding Universal Value

Buffer zone Protects, enhances and adds to the value

#### Setting

a wider area which is part of or contributes to the significance of the World Heritage property. It includes intangible heritage, associations and the current cultural, social, economic context. Setting does not need to have set boundaries

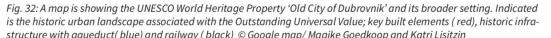
# Buffer zones and broader setting

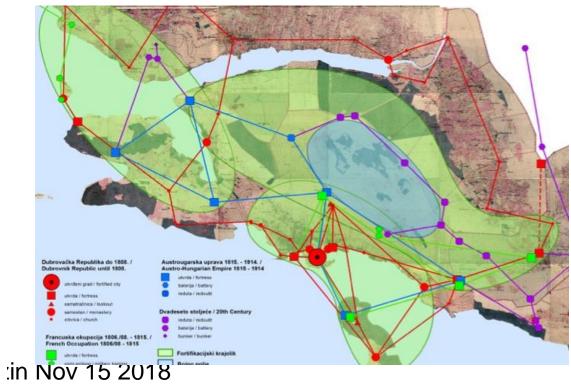
112. Effective management involves a cycle of short, medium and long-term actions to protect, conserve and present the nominated property. An integrated approach to planning and management is essential to guide the evolution of properties over time and to ensure maintenance of all aspects of their Outstanding Universal Value. This approach goes beyond the property to include any buffer zone(s), as well as the broader setting. The broader setting, may relate to the property's topography, natural and built environment, and other elements such as infrastructure, land use patterns, spatial organization, and visual relationships. It may also include related social and cultural practices, economic processes and other intangible dimensions of heritage such as perceptions and associations. Management of the broader setting is related to its role in supporting the Outstanding Universal Value.

Decision 39 COM 11









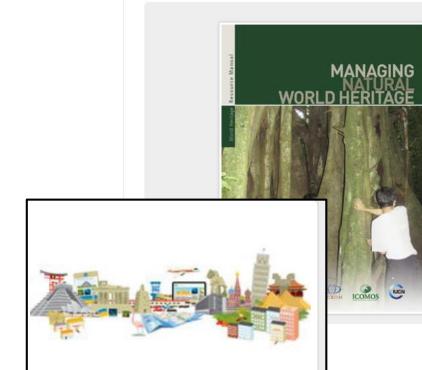


Recommendation on the Historic Urban Landscape HISTORIC [Layers: old and new] URBAN [Heritage: tangible and intangible]

LANDSCAPE [Setting: nature and culture]

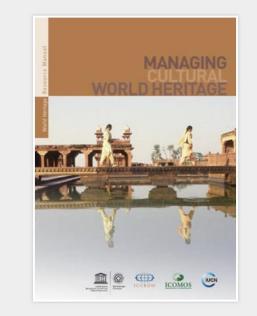
APPROACH [Management: community involvement and partnerships]

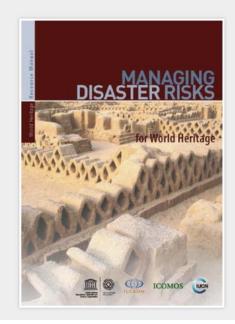
## World Heritage Resource Manuals and tools



World Heritage and Sustainable Tourism Programme

Sustainable Tourism UNESCO World Heritage and Sustainable Tourism Programme © The





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# Values are the base for all management -Identify and listen to stakeholders

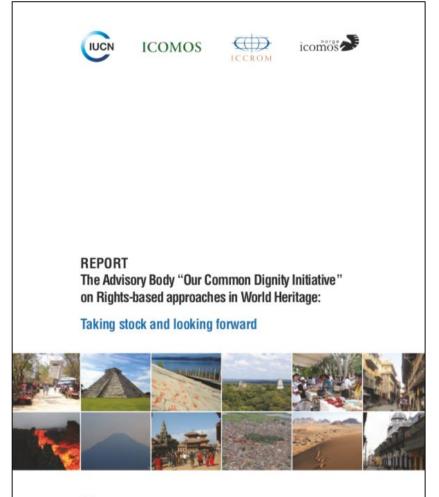


WHS Historic Monuments of Mtskheta, Georgia

GEORGIA

FROM 19 TO 24 FEBRUARY 2018

# Whose values?

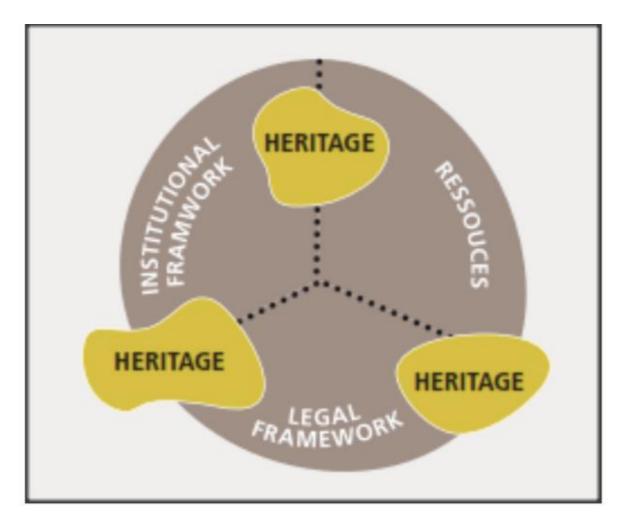


Editors Amund Sinding-Larsen and Peter Bille Larsen



Pyrenees Mont Perdu France /Spain©KL

# 3 key elements of a management system



## Legal framework

## Institutional framework

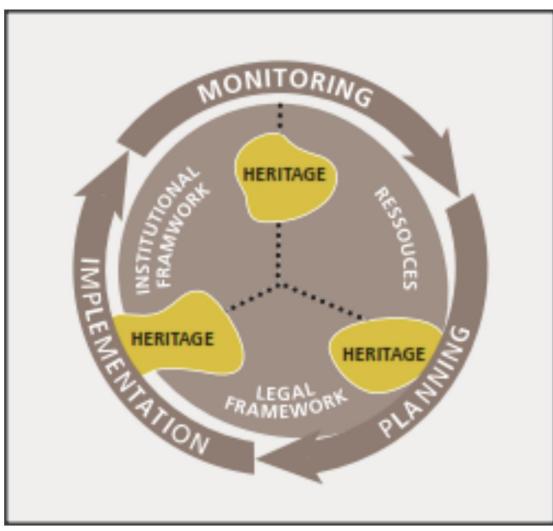
# Resources (human, financial etc)

# Project team and responsibilities

<ul><li>multidisciplinary and which collectively</li><li>An understanding of the requirement</li></ul>	vorking team of members whose competencies are amount to: is of the World Heritage Convention and the World	
of the factors affecting them,	rty and its heritage values and a good understanding	
operating for the property under cons	ystems for heritage and of the particular system(s) sideration, er consideration, in both technical conservation terms	
<ul><li>and historical background,</li><li>An understanding of the legal / regulation</li></ul>	<ul> <li>Abilities in preparing costed programmes of a</li> <li>Skills in communicating effectively (both in work)</li> </ul>	-

- must be managed, • An understanding of the social and e ings and its stakeholders (and how t
- communicating enectively (both in writing and orany),
- Expertise in information management,
- Negotiating / advocacy and facilitation skills,
- Political sensitivities and an ability to build rapport and credibility with others,
- Flexibility / tolerance and a willingness to recognize the needs of others,
- Project management skills,
- Direct knowledge of / involvement with 'end-users' (e.g. visitors, local communities).

# 3 key processes in management



### Planning

## Implementation

## Monitoring

# The process of setting up management planning

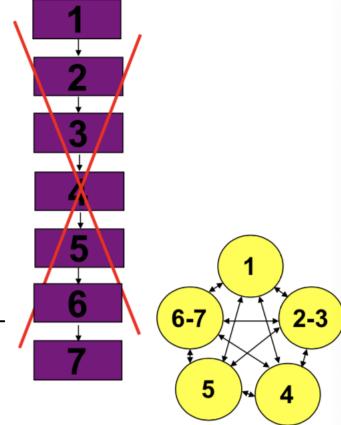
- 1. SET UP THE PROCESS
- ✓ Identify your stakeholders
- ✓ Listen to your stakeholders
- Decide and agree upon a process where stakeholders are involved in all phases
- 2. UNDERSTAND THE PROPERTY
- (documentation)
- $\checkmark$  Value (OUV and other values
- $\checkmark$  Physical condition of attributes
- $\checkmark$  Context and setting
- ✓ Existing management systems/Plans
- 3. DETERMINE FACTORS AFFECTING THE

**PROPERTY** (documentation)

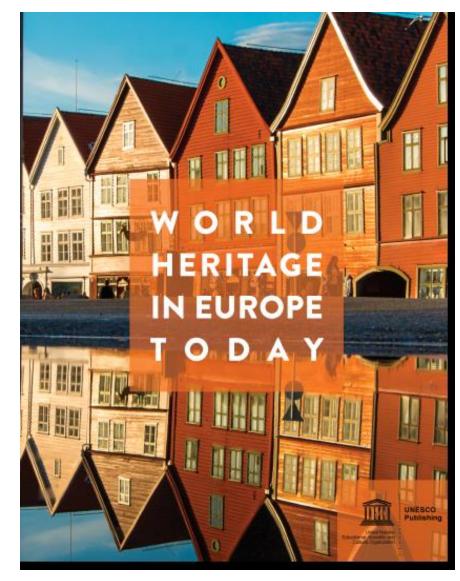
- ✓ Threats and opportunities
- $\checkmark$  Physical deterioration
- ✓ Management problems

#### 4. IDENTIFY KEY MANAGEMENT ISSUES

- ✓ Governance and management ( decision-making structure, human resources, finance, legal system
- $\checkmark$  Conservation and maintenance
- $\checkmark$  Use, social and economic situation
- $\checkmark$  Site interpretation
- ✓ Visitor management
- ✓ Disaster risk management
- ✓ Community involvement
- ✓ Implementation and monitoring
- 5. DEVELOP AND AGREE ON RESPONSES WRITE THE MGT PLAN
- 6. IMPLEMENTATION SET UP
- 7. MONITORING SET UP



# Identify factors affecting heritage



#### Old City of Dubrovnik (Croatia)

1993

1992

199

1998 1997 1996 1995 1994

#### Factors affecting the property in 2018\*

2016 2014

2018

#### Housing

- Impacts of tourism / visitor / recreation
- Major visitor accommodation and associated infrastructure
- Management systems/ management plan

#### Factors\* affecting the property identified in previous reports

- Armed conflict (issue resolved)
- Earthquake in September 1996 (issue resolved)
- Need to extend the buffer zone
- . Large project in the vicinity of the property
- Cruise ship tourism
- Carrying capacity of the property
- Planned Sport and recreation centre with golf course and tourist settlement (issue resolved)

# Factors affecting the property in the wider context of the property – OUV and other values

				A marine and			2007 202
	a series	and a state of	No. and the state of	and the second second	Real Property lies	And Designed in the owner of the	
	Carl Contractor						
							-
FACTOR	MATUDE		T		ODIO		
FACTOR			OFIMPACT negative current potential		ORIGIN inside outside		
	positive	negative	current	potential	Inside	outside	
			1			I I	
Buildings and development			1222		10000		
Dominant new developments		x	x	x	x	x	
Dominant new developments Urban sprawl		x	x	x	x	x	
Dominant new developments		x	x	x	x x	x x	
Dominant new developments Urban sprawl	x						

Catogorios	VALUES	OUV	Other	ATTRIBUTES
Categories		000	Other	
Architecture and urban planning	Historical urban and architectural complex of Dbv has retained its medieval structure of a fortified town	x	x	Intra-mural city: Main town wall, with towers, donjons, and bastions, barbicans, the moat and Kase breakwater urban layout (13 <sup>th</sup> c) with street grid, layout of housing and public spaces, building materials, Placa, impressive Renaissance and Baroque public and private buildings (Rectors Palace, Franciscan monastery, Dominican Monastery, cathedral, Customs house, churches (St Blaise), Arsenal Extra-mural city Pile medieval industrial suburb,Lovrijenac fortress, Lokrum Benedictine Abbey Fort Royal fortress
	Two types of urbanism with Medieval city structure with summer residences		x	Summer residences
	Strategic location and setting on the coast and at the foot of Mt Srd	x	x	Location at the foot of Mt Srd, historic roads, harbours
Scientific	Archival documentation	x	x	Research activities
				Archives (City statutes 1272)
Technical	Advanced water management system	x		aqueduct
Artistic	Art and Science	x	x	xxx Architecture
Functional	Strong maritime and trading hub in Mediterranean Highly advanced municipal infrastructure and health care system	x	x	Arsenal, the moat and Kase breakwater, trade routes, historic roads and navigation routes, Municipal sewage and water supply system granary at Rupe Quarantine protection,apotehcaries, hospitals, hospices and orphanage
Political, socio- economic	Dubrovnik Republic as a political and administrative centre		×	1
	High public awareness of the identity and value of the city	x	x	?

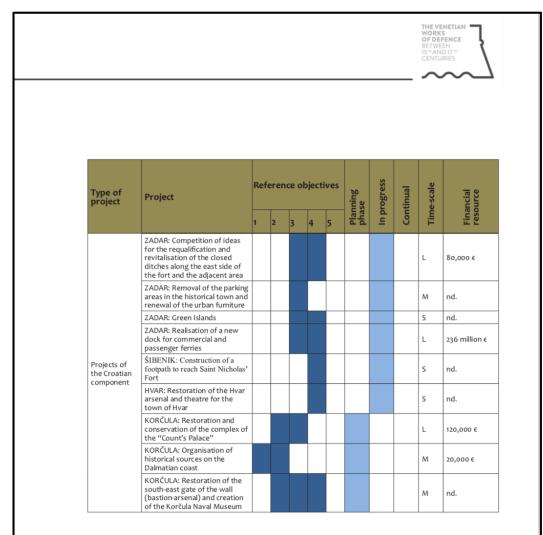
Dominant new developments		x	x	x	x	x	
Urban sprawl							
Privatization of public spaces		x	x	x	х	x	
Interpretative and visitation facilities, trails, information centres	x		x	x	x		
Changes in use (residential, tourism, commercial)	x	x	x	x	x	x	
Transportation infrastructure							
New roads, widening of roads, car parks			~	~	~	x	
Effects arising from traffic infrastructure		×	x	×	x	^	
- light , sound, vibrations, pollution, visual disturbance							
Utilities or Service Infrastructure							
Renewable energy facilities; wind, solar etc		x		x	x	x	
Powerlines, cell phone towers,							
Pollution, Environmental threats		x	x	x	x	x	
Air, water, waste,		^	^	^	^	^	
Climate change and severe weather events		x	x	×	x	x	
fire, erosion, earthquake		^	~	^	*	^	
Biological resource use / modification		x	x	×	x	x	
land conversion , forestry		^	^	^	~	^	
Social/cultural uses of heritage							
Impacts of tourism, visitor pressure							
Society's valuing of heritage	x	x	х	x	x	x	
changes in traditional ways of life and knowledge systems							
identity, social cohesion							
Management response			~		Ka	tri Lisit	zin Nov 15 2018
Management plan, legal framework	x	x	x				

# Management Plan content examples

- Purpose
- Process (how it was prepared and who was involved), including a decision-making process diagram
- Property description
- Significance (with OUV for World Heritage sites)
- Identification of key issues
- A Vision Statement/guiding principles, policies/objectives
- Actions to meet policies/objectives (including timing, priorities, resources and indicators)
- Implementation plan; annual work plan, project formulation, indication of resources
- Monitoring plan
- Timetable for review

	55
2.0 Introduction	Strategy VE6 – Easy access to and within the Lake District, clear
2.1 – The English Lake District's Outstanding Unive	
2.2 – National Arl/Special Qualities 2.3 – Being a World Heritage Signing a National Pa	t Dlary vibranciaminitiand ctratagiac
2.3 – Being a Wolld Heritage Signid a National Pa	t Plan vivinsion mitiand strategies Strategy VC1 – Pride in and sense of ownership of the local
2.4 – The risks and issues affecting the Lake Distric	t
2.5 – Management and the protection of the Lake I	
2.6 – The Partnership's engagement with others	Strategy VC2 – Access to services
2.7 – The Vision for the Lake District	
7.0 The Structure size	Strategy VC4 – Access to a range of employment opportunities
3.0 The Strategies	
3.1 Spectacular landscape, wildlife and cultural her	
Strategy SL1 – A world-class living cultural l	
Strategy SL2 – Sustained distinctive and we	Strategy ver recess to high quality after tereation
built and historic environment	green spaces, public rights of way, and facilities
Strategy SL3 – Wise use of geology contribu	
national needs and demands	
Strategy SL4 – increased resilience to floodi	
Strategy SL5 – improved water quality and	
tarns, rivers, ground waters, and sea	4.2 Resources for delivery
Strategy SL6 – well considered tree and wo	odlan 5.0 Actions
establishment and improvement	
Strategy SL7 – Resilient and well-functionin	
and wildlife	5.2 'Business as usual' – the partnership's ongoing commitment
Strategy SL8 – The continuation of the Lake	e Distr to managing the Lake District
source of artistic and cultural inspiration	6.0 Monitoring the effectiveness of the plan and condition of the Lake District
3.2 Prosperous economy	Kate 6:1: Introduction to monitoring
Strategy PE1 – Profitable land management	, farm 6.2 Monitoring Outstanding Universal Value and Special Qualities
	o.c. mortitoritty outstanding ortiversal value and special dualities

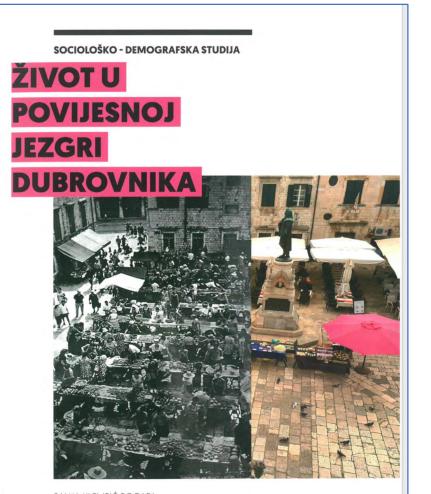
# Priorities!



#### The priorities of the 2015–2021 Management Plan are to:

- Protect buried archaeology from ploughing and enhance the setting of sites and monuments by maintaining and extending permanent wildlife-rich grassland and managing woodland and scrub
- 2. Protect monuments from damage by burrowing animals
- 3. Reduce the dominance and negative impact of roads and traffic and ensure any improvements to the A303 support this
- 4. Improve the interpretation and enhance the visitor experience of the wider landscape
- 5. Ensure any development is consistent with the protection and, where appropriate, enhancement of the monuments and their settings and the wider WHS landscape and its setting
- 6. Spread the economic benefits related to the WHS to the community and wider county
- 7. Encourage local community engagement with the WHS
- 8. Encourage sustainable archaeological research and education to improve and communicate the understanding of the WHS.

# Need for measures and indicators



SANJA KLEMPIĆ BOGADI JANA VUKIĆ OGNJEN ČALDAROVIĆ Area of Concern: Population Retent gentrification)

- Owner occupation vs. rental occupation
- Residential vs. tourism use
- Housing costs
- Urban quality of life
- Community events or activities

#### Example

Area of Concern (linked to Specific Management Issues)	Population Retention
Subject Focus	Urban Quality of Life
Objective/Target	<b>Commercial Activities:</b> Do residents have the necessary goods and services to remain in the historic centre
Possible Indicators	
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# Define goals

ination dossier Volume 4

Adopted December 2015

#### THE PARTNERSHIP'S PLAN THE MANAGEMENT PLAN FOR THE ENGLISH LAKE DISTRICT 2015–2020

SPECIAL QUALITIES AND	OUTSTANDING UNIVERSAL	VALUE INDICATORS
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Special Qualities	attributes of Outstanding Universal Value	Indicator Reference	Indicator	Ideal Status
buildings and settlement to character	The local architecture varies from the traditional vernacular buildings with related characteristics to the more formal	SQ24	Conservation Areas with character appraisals and management plans	Increasing
	architectural styles	SQ25	Conservation Areas at risk	Zero
		SQ26	Number of listed buildings	No decrease
		SQ27	Development sympathetic to local character by settlement	100% of permissions in line with Local Plan policy CS03
10 A source of artistic inspiration	• The unique beauty of the Lake District's pastoral landscape has inspired generations of artists and writers	SQ28	Proportion of visits that are to cultural attractions	Increasing

# Management Plan as a tool for World Heritage monitoring



- To determine if OUV and other values are protected/sustained
- It is an obligation of the State Party
- To ascertain benefits are delivered to society
- Evaluating forces and pressures external to sites
- Evaluating "state of conservation" (existing condition) of sites
- Evaluating effectiveness of management and/or conservation actions taken on sites
- Regular monitoring based on a plan
- Reactive Monitoring
- Periodic Reporting

